

# Ensuring Your Experience

## Accessibility Services for Guests with Disabilities

The Fox Cities Performing Arts Center offers a variety of services for patrons with accessibility needs such as accessible seating, open captioning and American Sign Language interpretation. To find out more about these services, visit [foxcitiespac.com](http://foxcitiespac.com) or contact the ticket office at (920) 730-3760 to request seating.

## Courtesy

During the performance, talking, coughing, rustling of paper, noise and glow from cell phones and other devices disturb performers and your fellow audience members. To ensure guests and performers enjoy shows free of distractions, the Center reserves the right to ask any individual to leave if his or her behavior is deemed by the Center as disruptive. Cameras and recording devices are strictly prohibited inside the theater.

## Attending with Children

Sharing the arts with children is wonderful, but out of consideration for other patrons, most performances are unsuitable for infants and toddlers unless specified. All persons, regardless of age, must have a ticket. If you have any questions regarding this policy or the age appropriateness of a performance for your child, please contact the Center's ticket office at (920) 730-3760.

## Latecomers

Ticketholders should plan to arrive at least 20 minutes before the scheduled performance time. Please be advised that many productions require that management not admit latecomers until a suitable break, as deemed by the production's director.

## Emergency Contact Information

Because the use of cell phones and pagers is disrupting to others, please leave the phone number for the Center's information desk (920) 730-3710 with baby sitters and others who may need to reach you in an emergency. Upon arrival, the Center asks that you alert the information desk attendant with your name and seat locations.

## Inclement Weather

All performances at the Fox Cities Performing Arts Center will go on as scheduled, regardless of weather conditions. If you miss a performance due to inclement weather, please contact the Center's ticket office at (920) 730-3760 for possible reseating options within the same production. All seating is subject to availability and may not be available due to show restrictions.

## Update Your Contact Information

If you are moving or have changed your phone number or email address, please call (920) 730-3760 or email [info@foxcitiespac.com](mailto:info@foxcitiespac.com) to update your information.

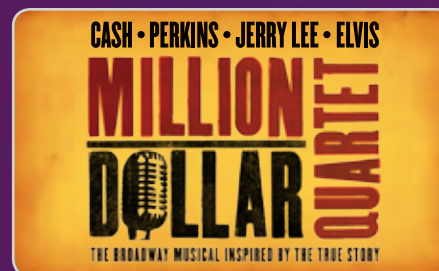
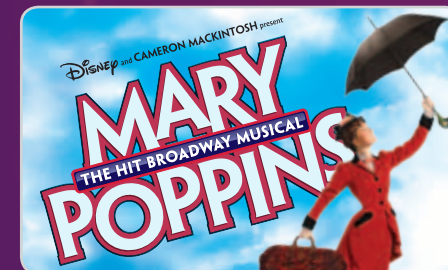


Cast of Mary Poppins. ©Disney/CML

# HEAR IT. SEE IT. LIVE IT!

# BILLY ELLIOT

THE MUSICAL



## Season Tickets & Information



Season Ticket Hotline:  
**(800) 216-SHOW (7469)**

Event dates, times, prices, fees and artists are subject to change.



Where the Arts Come Alive!

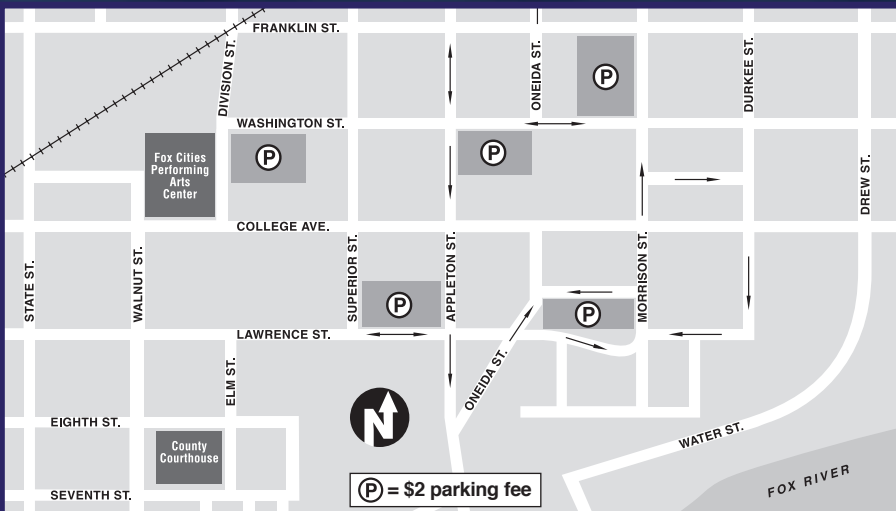
400 West College Avenue, Appleton, WI 54911  
Ticket Office (920) 730-3760 • Fax (920) 730-3755  
The Center's lobby and ticket office open one hour prior to the performance.  
The ticket office closes after intermission.



Where the Arts Come Alive!

## 11/12 SEASON





### Directions and Parking

Visit [foxcitiespac.com](http://foxcitiespac.com) or call the Center's ticket office at (920) 730-3760 for detailed directions and parking information. To receive important construction information from the Fox Cities P.A.C., please update your email address with the Center's ticket office.

Remember to bring \$2 (cash only) if you wish to park in nearby public ramps. Valet service is available for all ticketed events for a fee of \$9. Complimentary valet is offered for vehicles displaying accessible plates or parking tags.

## 11/12 SEASON

### Billy Elliot the Musical

October 5–16, 2011

### Les Misérables

November 15–20, 2011

### Million Dollar Quartet

February 7–12, 2012

### Mary Poppins

March 6–11, 2012

### West Side Story

April 24–29, 2012



The Company of the New 25th Anniversary of *Les Misérables*. Photo by Deen van Meer

## Dear Broadway Season Ticket Holders,

What an amazing year to be a Broadway Season Ticket Holder! With a lineup including *Billy Elliot the Musical*, *Les Misérables*, *Million Dollar Quartet*, *Mary Poppins* and *West Side Story*, you are sure to have a wonderful time hearing, seeing and living the performing arts.

As you enjoy your visits to the Center, remember that as a Broadway Season Ticket Holder, you play an important role in helping the Center bring the best of Broadway to the Fox Cities. Thank you for your enthusiasm for the performing arts and your commitment to the Fox Cities P.A.C.'s continued success.

Enclosed, please find your tickets for the 2011/12 Kimberly-Clark Broadway Across America – Fox Cities Series. Please take a moment to double-check the dates, times and seating locations of your tickets and look over some of your great Season Ticket benefits listed to the right. If you have any concerns, a Fox Cities P.A.C. ticket agent can assist you in person or by phone at (920) 730-3760.

Thanks again for being a part of the Broadway experience at the Fox Cities P.A.C. Enjoy the shows!

Fox Cities Performing Arts Center



Faith Prince with Daniel Russell and Rachel Mraчна in *Billy Elliot the Musical*. Photo by Kyle Froman.

## YOUR BENEFITS

### Priority Offers and Event Updates

As a valued Season Ticket Holder, the Center is pleased to offer you advance purchase opportunities for shows that are added to the Fox Cities P.A.C. calendar. Keep your email address updated with the ticket office to ensure you have access to the best seats for every show. Plus, you'll be able to stay informed with event updates, construction information and special opportunities that apply to your scheduled performances.

### Complimentary Ticket Reprints

We've all lost or forgotten a ticket. If you're a Season Ticket Holder, a ticket agent will gladly reprint your tickets for you on the day of the event.

### Changing Your Date

If you discover a conflict with your selected Season Ticket Package performance, please contact the Center to discuss a complimentary exchange of your tickets for another performance as soon as possible (at minimum 24 hours prior to your original performance). All exchanges are subject to availability. Please be aware that comparable seating locations are not guaranteed, and any difference in price (higher or lower) will be the responsibility of the Season Ticket Holder. Occasional restrictions may apply per producer requirements.

### Traveling?

No problem. If you would like to exchange your Season Tickets at the Fox Cities Performing Arts Center to see the same production in another city, contact Broadway Across America at (877) 783-4VIP (4847).

### No Need to Wait

As you walk to your seats, remember you didn't have to stand in line or wait on hold with the other 2,000+ audience members to order your tickets!